

Electronic Acknowledgement Receipt

EFS ID:	4911292
Application Number:	10673115
International Application Number:	
Confirmation Number:	2014
Title of Invention:	Method and apparatus for business time computation in a resource allocation system
First Named Inventor/Applicant Name:	Andrew D. Flockhart
Customer Number:	48500
Filer:	Douglas W. Swartz/Debra Kesner
Filer Authorized By:	Douglas W. Swartz
Attorney Docket Number:	4366-108
Receipt Date:	05-MAR-2009
Filing Date:	26-SEP-2003
Time Stamp:	15:13:36
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		IDS_09.pdf	435698	yes	5
			e7dc0c3b617a8bcd101048f51cb585872bc0485d6		

Multipart Description/PDF files in .zip description					
Document Description			Start	End	
Information Disclosure Statement Letter			1	3	
Information Disclosure Statement (IDS) Filed (5B/08)			4	5	
Warnings:					
Information:					
2	Foreign Reference	EP1246097A1.pdf	691721 36ce85846b720e3d3a0305e002c0ab45d7ee073f	no	15
Warnings:					
Information:					
3	Foreign Reference	JP2002297900A.pdf	984632 0088a11198b0911674b2b8e0c1281ea29f857dc	no	17
Warnings:					
Information:					
4	Foreign Reference	JP7005907A.pdf	470521 35ee651a6d3525f53478236e925798187710a9d1c	no	9
Warnings:					
Information:					
5	NPL Documents	Judge_Agent-enhanced_workflow.pdf	607616 b578d8be7b96c7306c7abba4f118185b4a8b471de	no	7
Warnings:					
Information:					
6	NPL Documents	Evenson_Effective_Call_Center_Management.pdf	2799137 111b9fc617fb138d45478d491cafcc11b091863	no	27
Warnings:					
Information:					
7	NPL Documents	4366-108-CA_OA_11-13-08.pdf	404222 c3b340c7f6c7b00008bac89a91598f1b7f6e3	no	4
Warnings:					
Information:					
8	NPL Documents	4366-108-JP_OA_10-20-08.pdf	1042533 7752a0ebd186c668a4b134749c3eebdc71852	no	10
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Total Files Size (in bytes):			7436080		

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New International Application Filed with the USPTO as a Receiving Office

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